



HND Computing: Technical Support

CORE UNITS

UNIT CODE	UNIT TITLE	Level	SQA Credit Value*	Prerequisite	Core/Option
H175 34	Computer Systems Fundamentals	7	1	Nil	Core
H173 34	Developing Software: Introduction	7	1	Nil	Core
H1F7 34	Professionalism and Ethics in Computing	7	1	Nil	Core
H178 34	Team Working in Computing	7	1	Nil	Core
H177 34	Troubleshooting Computer Problems	7	1	Nil	Core
H1J8 34	Computing: Graded Unit 1 (Exam)	7	1	H175 34, H173 34, H1F7 34, H177 34	Core
H16T 35	Network Server Operating Systems	8	2	H17V 34, H1EM 34	Core
H16V 35	Network Technology and Data Communications	8	2	Nil	Core
H3LN 35	Providing Technical Support to Users	8	1	ALL HNC Core (H175 34, H173 34, H1F7 34, H177 34, H178 34)+H18334, H84 34	Core
H18C 35	Open Source Operating Systems: Introduction to Command Line Administration	8	1	H175 34 / DH3A 34 / H177 34	Core
H48X 35	Computing: Technical Support: Graded Unit 2 (Project)	8	2	H16T 35, H16V 35, H3LN 35, H18C 35	Core

OPTIONAL UNITS

UNIT CODE	UNIT TITLE	Level	SQA Credit Value*	Prerequisite	Core/Option
H179 34	Cloud Computing	7	1	Nil	Option-S
H17D 34	Computing : Introduction to Project Management	7	1	Nil	Option-G
DH2R 34	Multimedia: Developing Multimedia Applications	7	2	Nil	Option-G
H1FY 34	Computer Hardware: Hardware Installation and Maintenance	7	2	Nil	Option-G
DV6E 34	Database Design Fundamentals	7	1	Nil	Option-G
H17X 34	Software Development : Programming Foundation	7	1	Nil	Option-G
H1EM 34	Client Operating Systems	7	2	Nil	Option-S
H183 34	Technical Support : Supporting Users Hardware	7	1	Nil	Option-S
H184 34	Technical Support : Supporting Users Software	7	1	Nil	Option-S
H17C 34	Building Local Area Network	7	2	Nil	Option-S
H17V 34	Security Concepts	7	2	Nil	Option-S

* 1 SQA credit value = 8 credit points



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Year One

SEMESTER 1

UNIT CODE	UNIT TITLE	Level	SQA Credit Value*	Prerequisite	Core/Option
H175 34	Computer Systems Fundamentals	7	1	Nil	Core
H173 34	Developing Software: Introduction	7	1	Nil	Core
H179 34	Cloud Computing	7	1	Nil	Option-G
DH2R 34	Multimedia: Developing Multimedia Applications	7	2	Nil	Option-G

SEMESTER 2

UNIT CODE	UNIT TITLE	Level	SQA Credit Value*	Prerequisite	Core/Option
H177 34	Troubleshooting Computing Problems	7	1	Nil	Core
H1F7 34	Professionalism and Ethics in Computing	7	1	Nil	Core
H178 34	Team Working in Computing	7	1	Nil	Option-G
H1FY 34	Computer Hardware: Hardware Installation and Maintenance	7	2	Nil	Option

SEMESTER 3

UNIT CODE	UNIT TITLE	Level	SQA Credit Value*	Prerequisite	Core/Option
DV6E 34	Database Design Fundamentals	7	1	Nil	Option
H1J8 34	Computing: Graded Unit 1 (Exam)	7	1	H175 34, H173 34, H1F7 34, H177 34	Core
H18C 35	Open Source Operating Systems: Introduction to Command Line Administration	8	1	H175 34, H177 34	Core
H16V 35	Network Technology and Data Communications	8	2	Nil	Core

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Year Two

SEMESTER 1

UNIT CODE	UNIT TITLE	Level	SQA Credit Value*	Prerequisite	Core/Option
H1EM 34	Client Operating Systems	7	2	Nil	Option-S
H3LN 35	Providing Technical Support to Users	8	1	ALL HNC Core (H175 34, H173 34, H1F7 34, H177 34, H178 34) +H18334, H84 34	Core
H183 34	Technical Support : Supporting Users Hardware	7	1	Nil	Option-S
H184 34	Technical Support : Supporting Users Software	7	1	Nil	Option-S

SEMESTER 2

UNIT CODE	UNIT TITLE	Level	SQA Credit Value*	Prerequisite	Core/Option
H16T 35	Network Server Operating Systems	8	2	H17V 34, H1EM 34	Core
H17C 34	Building Local Area Network	7	2	Nil	Option-S
H17D 34	Computing : Introduction to Project Management	7	1	Nil	Option-G

SEMESTER 3

UNIT CODE	UNIT TITLE	Level	SQA Credit Value*	Prerequisite	Core/Option
H48X 35	Computing: Technical Support: Graded Unit 2 Project)	8	2	H16T 35, H16V 35, H3LN 35, H18C 35	Core
H17V 34	Security Concepts	7	2	Nil	Option-S
H17X 34	Software Development : Programming Foundation	7	1	Nil	Option-G

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